

## CARE AND MAINTENANCE

1. Clean your phone with a damp (never wet) cloth. Solvent or detergent should never be used.
2. If your phone stops working, check to be certain that all modular plugs are properly "snapped" into their jacks. If the phone still doesn't work and you have other telephones installed in your home, check to see if they are working. If they are, try using your telephone on another outlet. If it still doesn't work, it is more than likely that there is a problem with your telephone. In this case, return the unit for service in accordance with the instructions on your warranty card.  
DO NOT CALL THE TELEPHONE COMPANY SINCE YOU MAY BE RESPONSIBLE FOR CHARGES FROM THEM. CHARGES FROM THE TELEPHONE COMPANY ARE NOT COVERED BY THE TERMS AND CONDITIONS OF THE WARRANTY.
3. If other telephones in your house have also stopped working, the problem is most likely with your telephone line service. Do not return your telephone for service since most likely there is nothing wrong with it. You should however, consult with your telephone company to see if there has been any interruption to your line service.
4. If it is determined that your telephone is malfunctioning, FCC requires that it be disconnected from the modular outlet until the problem has been corrected.
5. Always have your unit repaired by an experienced technician or return it for service to:

Service Department  
Spectra Merchandising International, Inc.,  
Chicago Industry Tech Park  
4230 North Normandy Avenue,  
Chicago, IL60634, U.S.A.  
Tel: (773) 202-8408 or toll-free hotline 1-800-777-5331

Conforms to the requirements of ASTM Standard  
Consumer Safety Specification on Toy safety, F963

## SERVICE

Please refer to the instructions on the enclosed warranty card for returning your unit for service. When returning the unit, please remove batteries to prevent damage to the unit in transit and/or from possible battery leakage. We are not responsible for batteries returned with the product or for the cost of replacement.

Printed in China



## CALLER ID TELEPHONE



## OWNER'S MANUAL

## KT2012

**SUBSCRIPTION TO CALLER ID SERVICE FROM YOUR LOCAL  
TELEPHONE COMPANY IS REQUIRED FOR ALL CALLER ID FEATURES  
TO OPERATE CORRECTLY**

PLEASE READ AND FOLLOW THIS MANUAL BEFORE USING YOUR TELEPHONE AND KEEP IT FOR FUTURE REFERENCE

## IMPORTANT SAFETY INSTRUCTIONS



This symbol is to alert you the important operating or servicing instructions that may appear in your owner's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire or electric shock.

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots and openings in the enclosure and the back or bottom are provided for ventilation to prevent overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through enclosure slots as they may touch voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. Do not disassemble this product; take it to a qualified service technician or service center when repair work is required. Opening or removing covers may expose you to voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer to qualified service personnel under the following conditions:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.

- D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
  - E. If the product has been dropped or the enclosure has been damaged.
  - F. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
  14. Do not use the telephone to report a gas leak in the vicinity of a leak.
  15. Never install telephone wiring during a lightning storm.
  16. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
  17. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
  18. Use caution when installing or modifying telephone lines.
  19. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
  20. Plug the adaptor to the socket-outlet that near the equipment and shall be easily accessible.

### 21. ⚠ CAUTION

**RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.  
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**

## SAVE THESE INSTRUCTIONS



### **WARNING:**

**CHOKING HAZARD-Small parts  
Not for children under 3 years**

**AGES 8 and UP**

## FCC INFORMATION

This equipment complies with Part 68 of the FCC Rules. The label affixed to this equipment contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. We suggest that you review the following information provided by the FCC.

### NOTIFICATION TO THE TELEPHONE COMPANY

Notification to the telephone company is no longer required prior connecting the registered equipment. However, upon request from the telephone company the user shall tell the telephone company which line the equipment is connected to as well as the registration number and the ringer equivalence of the registered protective circuitry. In most, but not all areas, the sum of all REN's should be 5.0 or less.

### MALFUNCTION OF THE EQUIPMENT

If the device is not operating properly, the user should immediately disconnect it from the telephone line as it may cause harm to the telephone network. In the event service is needed the user should contact:

Service Department  
Spectra Merchandising International, Inc.,  
Chicago Industry Tech Park  
4230 North Normandy Avenue,  
Chicago, IL60634, U.S.A.  
Tel: (773) 202-8408 or toll-free hotline 1 -800-777-5331

### TELEPHONE CONNECTION REQUIREMENTS

Except for ringers provided by telephone company, all connections to the telephone network except for made through standard plugs telephone company provided jacks, or equivalent, in such a manner as to allow for easy and immediate disconnection of the terminal equipment. Standard jacks should be so arranged that, if the connected plug is withdrawn, no interference to the operation of the equipment at the customer's premises which remains connected to the telephone network shall occur by reason of such withdrawal.

### INCIDENCE OF HARM

Should terminal equipment or protective circuitry cause harm to the telephone network, the telephone company shall, where practical, notify the customer that temporary discontinuance of service may be required. However, where prior notices are not practical, the telephone company may temporarily discontinue service if such action is deemed reasonable in the circumstances. In the case of such temporary discontinuance, the telephone company shall promptly notify the customer who has the right to bring a complaint to the FCC if he feels the disconnection is not warranted.

## CHANGES IN TELEPHONE COMPANY EQUIPMENT OR FACILITIES

The telephone company may take changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required and proper in its business. Should any such changes render the customer's terminal equipment incompatible with the telephone company facilities, the customer shall be given adequate notice to make modifications to maintain uninterrupted service.

### GENERAL

The FCC prohibits customer-provided terminal equipment to be connected to party lines or to be used in conjunction with a coin telephone service.

### INSTALLATION

The device is equipped with a USOC RJ11C standard miniature modular jack and is designed to plug directly into a modular jack.

\*\*\* THIS TELEPHONE HAS BEEN CERTIFIED AS HEARING AID COMPATIBLE \*\*\*

## BATTERIES CAUTIONARY INSTRUCTIONS

**CAUTION – To Reduce the Risk of Fire or injury to Persons, Read and Follow these instructions.**

1. Use only the following type and size of battery: 4 'C' size (UM-2) alkaline batteries.
2. Do not dispose of the battery in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes and skin. It may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery with conductor material such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
5. Do not attempt to recharge the battery provided with or identified for use with this product by heating them. The batteries may leak corrosive electrolyte or explode.
6. Do not attempt to rejuvenate the battery provided with or identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to eyes or skin.
7. All batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged batteries.
8. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging, which may result in leakage and explosion.
9. Remove the batteries from this product if it will not be used for a long period of time (several months or more) since during this time the battery could leak, damaging in the product.
10. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.
11. Do not store this product, or the batteries provided with or identified for use with this product in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during the storage and defrosting. Batteries should be stabilized at room temperature prior to use after storage.
12. Do not mix old and new batteries or different types of batteries. Do not mix alkaline, standard (Carbon-Zinc) or rechargeable (Nickel-Cadmium) batteries.

**SAVE THESE INSTRUCTIONS**

## INTRODUCTION TO CALLER ID INSTRUCTIONS

**Read this manual carefully before using this product.**

Congratulations on your purchase of this product! The unit allows you to take advantage of the Caller Identification service that may be offered by your local telephone company. Not all local telephone companies provide Caller Identification service, therefore you must make sure the service is available.

**IMPORTANT: For your Caller ID to function, you must first contact your local telephone company to arrange to have Caller ID service installed on your line. There will be an extra charge added to your monthly telephone bill for this service. Please consult with your local telephone company for the Caller ID service charge.**

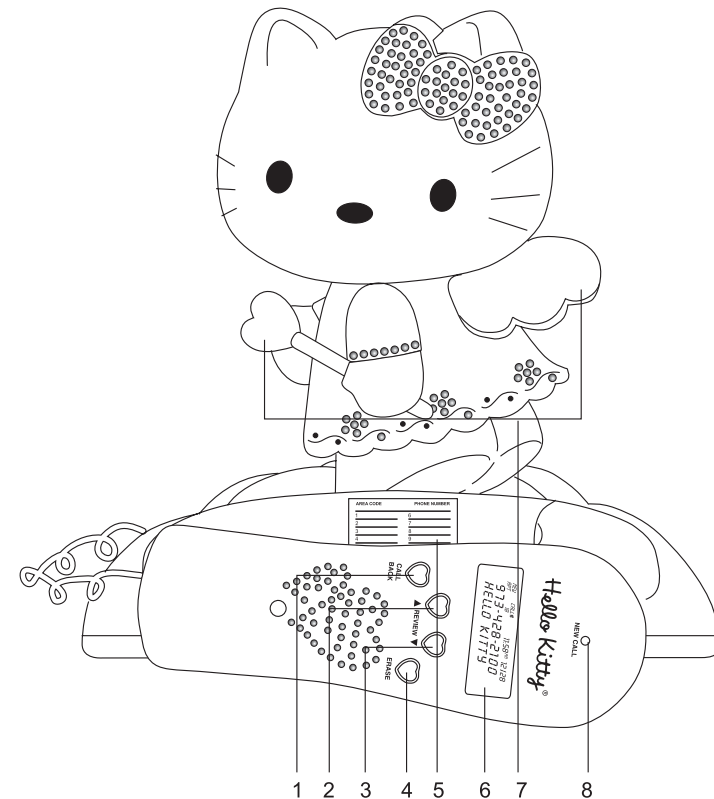
1. The Caller ID function can be used to screen unwanted calls, eliminate harassment from annoying calls, or to return missed calls using the displayed speed dial feature.
2. When used with Caller ID service, the unit displays the name and telephone number of the person calling, along with the date and time of the call before you pick up your telephone.

## CONTROLS AND FEATURES

### Features

1. This product features Caller ID.
2. Displays the caller's name, telephone number, time and date of the last 64 incoming calls that you have received.
3. Large three lines high resolution LCD display.
4. Display Total and New Calls received in standby screen.
5. Up / Down buttons allow easy scrolling forward or backward through stored call records.
6. Erase button allows call records to be deleted individually or collectively.
7. Real Time Clock - Time and date will be automatically set by the local telephone company when the phone rings.
8. Calling back a number from the Caller ID Memory.
9. New Call LED indicator.
10. Multi-Language Selectable - Allows you to select English, Spanish or French.
11. 10 Two-Touch Speed Dial Buttons (MEMO 1 to 0).
12. Last Number Redial – Dials the last number called.
13. Handset Volume Control – Adjusts Volume of handset receiver from Normal to High (N/H).
14. Requires 4 'C' (UM-2) alkaline batteries (not included) and a 6V DC 300mA AC adaptor with center positive plug (included).

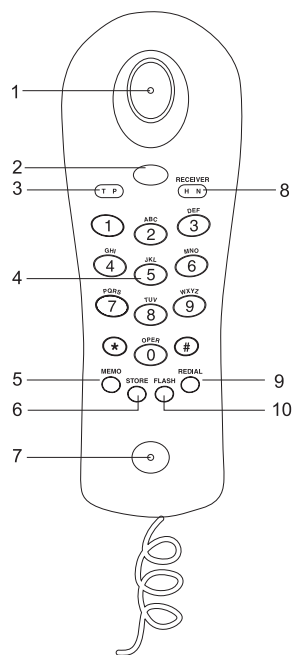
## LOCATION OF CONTROLS



1. CALL BACK Button
2. REVIEW UP ▲ Button
3. REVIEW DOWN ▼ Button
4. ERASE Button
5. Memory Index Card
6. Display
7. Flashing Ringer Indicators
8. NEW CALL Indicators

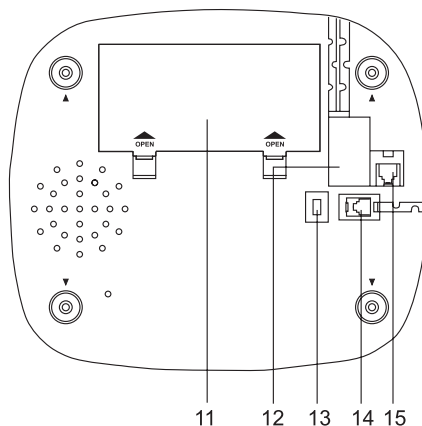
## LOCATION OF CONTROLS (CONTINUED)

HANDSET



- 1.Receiver
- 2.Hook Switch
- 3.TONE/PULSE Switch
- 4.Key Buttons (0-9,\*,#)
- 5.MEMO Button
- 6.STORE Button
- 7.Transmitter
- 8.RECEIVER (NORMAL/HIGH) Volume Switch
- 9.REDIAL Button
- 10.FLASH Button

BOTTOM OF BASE




## LOCATION OF CONTROLS (CONTINUED)

### CAUTION

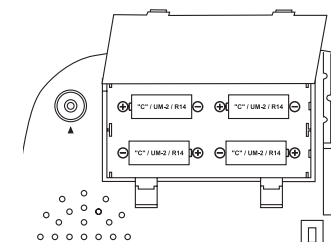
Disconnect the telephone line from the equipment before replacing batteries.

### BATTERY INSTALLATION


When the batteries become weak, the battery icon (  ) will appear in the display. Replace as described below. You must replace the batteries within two minutes, or the caller ID and memories will be lost.

Insert four (4) "C" size (UM-2) batteries (not included) in this unit to use the Caller ID and telephone functions as follows:

- 1.Open the battery door by pulling back on the latch.
- 2.Insert four (4) "C" size (UM-2) alkaline batteries (not included).
- 3.Snap the battery door back into place.

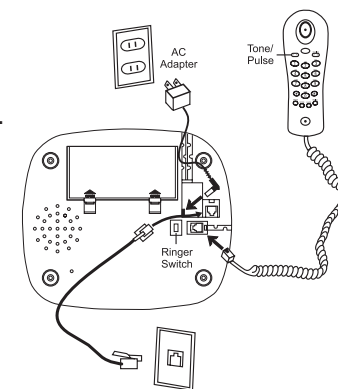


### AC OPERATION

To operate the unit using AC power, connect the included AC adaptor to the DC jack on the bottom of the base and to a wall outlet having 120V, 60Hz AC only. The batteries will work as battery back-up in the event of power failure and will keep all of the functions without interruption. Make sure to only use the supplied adaptor, 6V 300mA with positive center (  ).

This unit can be used on a desk, or other level surface away from excessive heat or direct sunlight.

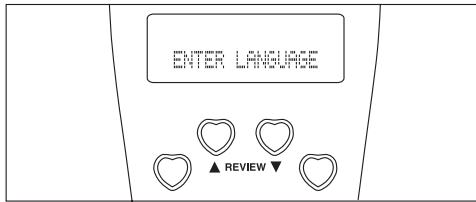
1. Set the OFF/LO/HI Ringer switch to LO or HI to have the ringer sound when receiving a phone call.
2. Set the TONE/PULSE switch to TONE or PULSE to match the service provided on your telephone line. If you are not sure of your service, please contact your telephone company.
3. DO NOT CONNECT TO THE TELEPHONE LINE UNTIL CALLER ID SETUP IS COMPLETED. Connect the coiled cord to the handset and base. Connect the long telephone cord into the jack on the bottom of the base, thread it through the groove toward the back of the base.



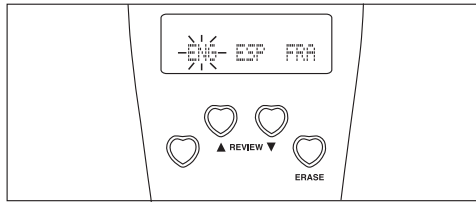


## SETUP PROCEDURE

**DO NOT CONNECT** the line cord to the wall outlet until the caller ID setup has been completed. Set the language, contrast, time and date as follows:

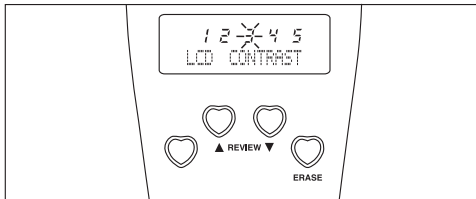


Press and hold the [▼] and [▲] buttons simultaneously for four seconds until "ENTER LANGUAGE" appears, followed by "ENG ESP FRA" for 20 seconds.



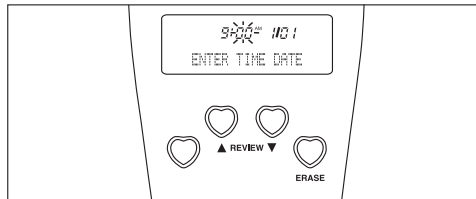
### SELECT THE LANGUAGE

Press the [▼] or [▲] button to select ENG (English), ESP (Spanish) or FRA (French). Press the ERASE button to confirm.



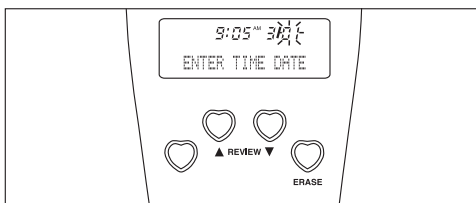
### SELECT THE CONTRAST:

Press the [▼] or [▲] button to select one of the five contrast levels (default is three). Press the ERASE button to confirm.



### SELECT THE TIME AND DATE:

Press the [▼] or [▲] button to select the present hour. Press the ERASE button to confirm. Repeat this step to set the minutes.



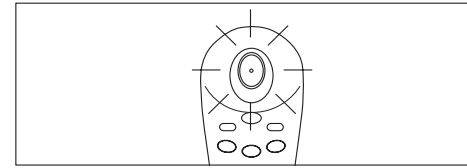
Press the [▼] or [▲] button to select the present month. Press the ERASE button to confirm. Repeat this step to set the day. The settings are now complete.

To reset, press and hold the [▼] / [▲] buttons simultaneously for four seconds until "ENTER LANGUAGE" appears.

Note: When you receive the first call, the unit will automatically set the time and date.

## BASIC OPERATIONS

### PLACING A CALL



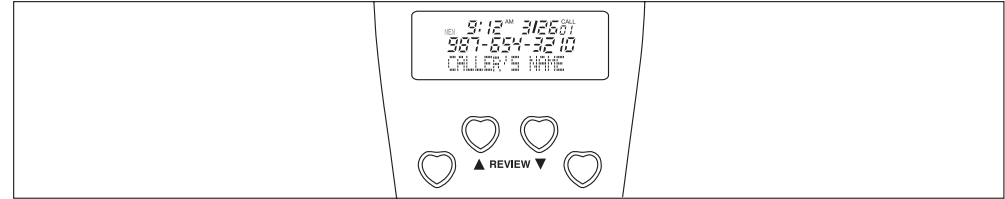
Lift the handset and listen for a dial tone.



Press the Key buttons (0-9) for the desired number you wish to call.

### RECEIVING A CALL

The last 64 incoming calls are saved in the caller ID log.



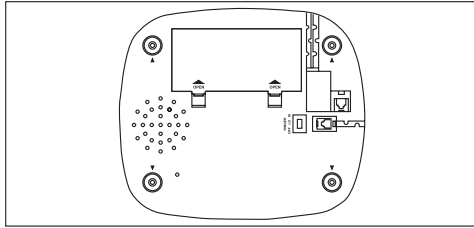
Make sure that the Caller ID service is turned on by your phone company. When you receive a call, the display will show the name of the caller, number, time and date of the call. The NEW icon will appear in the display and the NEW CALL indicator will blink. To answer the call, simply remove it from the base. To end a call, simply return the handset to the base.

### NOTES:

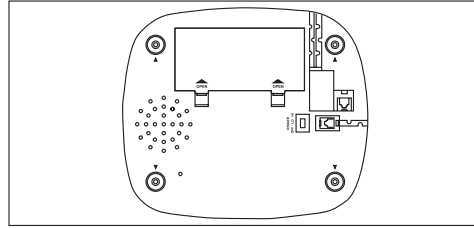
- Hello Kitty Wings and Wand will light when an incoming call is received. This visual ring signal will operate even if the Ringer switch is set to the OFF position.
- If a call is received from an area which does not provide caller ID service, the display will show, "UNKNOWN". If a call is received from outside the Caller ID area, the display will show, "UNAVAILABLE".
- If a call is received from a caller that has blocked his/her information, the display will show, "PRIVATE CALL" or "BLOCKED CALL".
- When you receive the first call, the unit will automatically set the correct time and date.
- Calls picked up on the first ring will not be logged in the caller ID log.
- If there are new calls, the NEW icon will appear in the display and the NEW CALL indicator will blink.
- If an incorrect, invalid or incomplete caller ID signal is received, the display will show "LINE ERROR".

## BASIC OPERATIONS (CONTINUED)

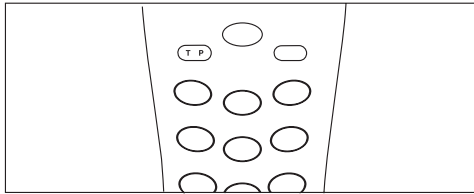
### OFF/LO/HI RINGER SWITCH



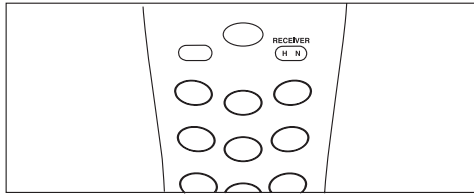
Slide the OFF/LO/HI Ringer switch to the HI or LO position to turn the ringer on.



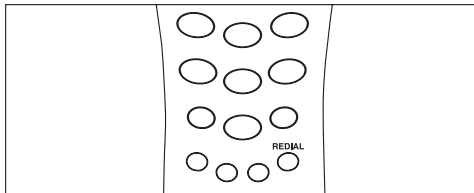
Slide the OFF/LO/HI Ringer switch to the OFF position to turn the ringer off.



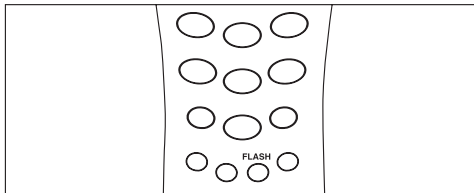
Slide the TONE/PULSE switch to TONE or PULSE to match the service provided on your telephone line. If you are not sure of your service, please contact your telephone company.



To increase/decrease the handset's volume, slide the RECEIVER Volume switch to the NORMAL (N) or HIGH (H) position.

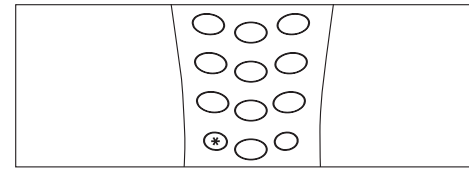


Press the REDIAL button to automatically redial the last number dialed.  
**NOTE:**Please note that only the last number you called on this handset can be stored in the Redial memory.

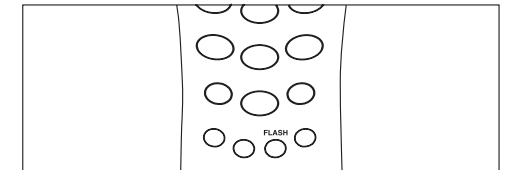


Press the FLASH button to hang up the phone without having to return it to the base. If you subscribe to call waiting, FLASH button is also used to switch between calls.

## BASIC OPERATIONS (CONTINUED)



If you are in a Pulse dialing area you may still take advantage of touch-tone services after dialing to respond to touch-tone prompts. To do this, press the \*/TONE button to temporarily change the dialing mode from Pulse to Tone after dialing in the Pulse mode. This will enable Pulse users to access touch-tone services. It will revert back to Pulse after hanging up.



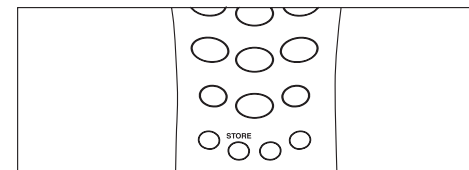
If you subscribe to Call Waiting through your local phone company, and you receive another phone call. Simply press the FLASH button to answer the new call. Press the FLASH button again to return to the original call.

### STORING AND REDIALING NUMBERS IN THE SPEED-DIAL MEMORY

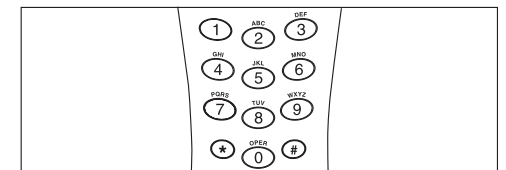
This telephone has ten speed-dial memories to store up to 10 of your most frequently called numbers for easy two-touch redialing. Each of the 10 memories can store numbers of up to 16 digits. **HOWEVER, ONLY THE LAST 14 DIGITS WILL APPEAR IN THE DISPLAY**

**IMPORTANT:**You must lift the handset from the cradle to store numbers in the memory. After a few seconds off the cradle, you will hear the "off the hook/hang up" warning signal from the phone company. Therefore, if you are going to store more than one number at a time, please disconnect the straight cord from the wall jack to avoid the "off the hook/hang up" warning signal. **REMEMBER TO RECONNECT THE STRAIGHT CORD AFTER YOU FINISH STORING YOUR NUMBERS.**

#### TO STORE



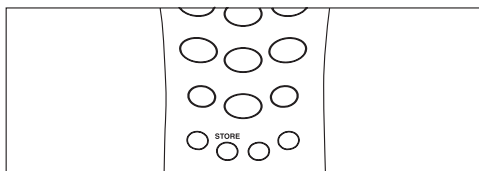
Lift the handset and press the STORE button. The "STORE" indicator will appear in the display.



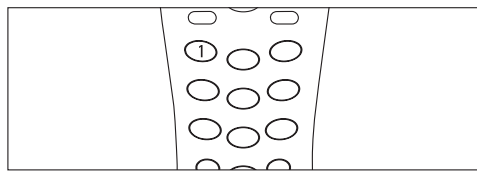
Use the number keys to enter the first area code and number that you wish to store. Remember to enter the number "1" if necessary. The numbers will appear in the display as you dial them.  
**NOTE:**If you make a mistake while entering the number, depress the Hook switch to clear the display and then start with step 1 again.



## BASIC OPERATIONS (CONTINUED)



Verify that the number on the display is correct, then press the STORE button again. The Memory indicator (“MEM”) will appear in the display.



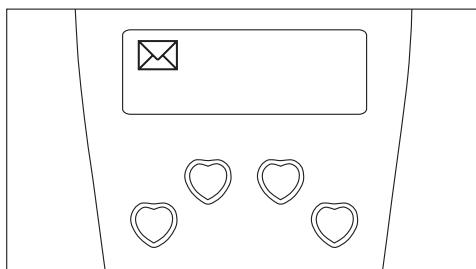
Press the number “1” button to store the displayed number in memory location 1. Repeat steps 1 through 4 to store up to nine additional numbers in memories “2” through “0”

### TO CHANGE A STORED NUMBER:

To change one of the stored numbers, simply follow the procedures in steps 1 through 5 and enter a new phone number in the desired memory. The new phone number will be memorized and the previous phone number will be erased from the memory.

**NOTE:** For your convenience, you may write the names of the people whose numbers you stored on the small index card in the center of the cradle.

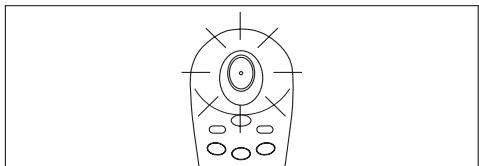
### MESSAGE WAITING FUNCTION



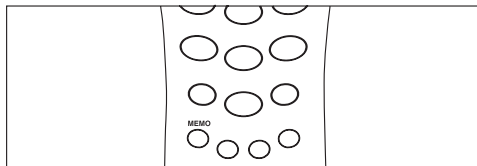
When a caller has recorded a message on a personal message service, “✉” will appear in the display and will go out when you retrieve your message.

**This feature is only for subscribers of a voice mail message waiting service through the local phone company.**

### TO REDIAL A STORED NUMBER



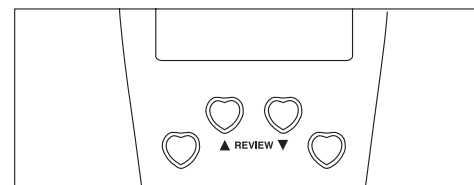
Lift the handset and listen for a dial tone.



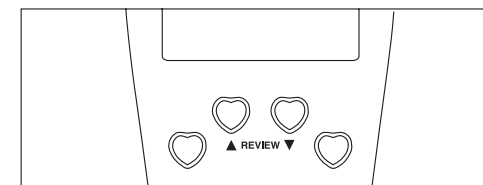
Press the MEMO button and then press one of the number keys, “1” through “0”, corresponding to the memory location you want to dial. The stored number will be dialed automatically.

## BASIC OPERATIONS (CONTINUED)

### VIEWING THE CALLER ID MEMORY



To view the new calls (NEW CALL indicator will blink), press the [▼] or [▲] button. As they are checked, the CALL # will decrease.

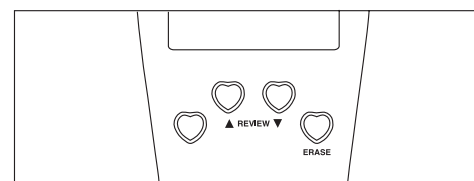


When all new calls have been checked, “END OF NEW CALL” will appear in the display. Press the [▼] to view the oldest calls or the [▲] button to view the most recent calls.

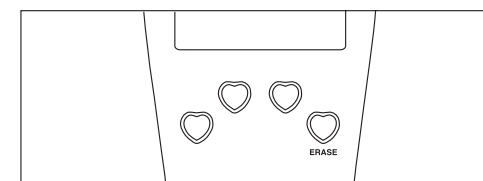
### NOTES:

- After all calls are viewed, “END OF LIST” will appear in the display.
- The NEW CALL indicator will blink until all new caller ID information has been reviewed.
- The RPT icon will appear in the display if you have received multiple new calls from the same number.
- If you receive a call from a number previously viewed in the caller ID memory, the data in memory will be replaced with the new call’s time and date, and the NEW icon will light in the display.
- If no key is pressed within 20 seconds, the display will revert to normal display and show the total call counter, new call counter, current time and date.

### ERASING THE CALLER ID MEMORY



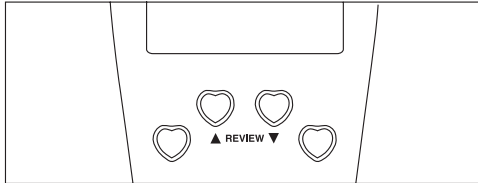
To erase a single call, press the [▼] or [▲] button to select the call to delete, then press the ERASE button twice quickly. The information for that call will be erased and the call # and caller ID data will be updated.



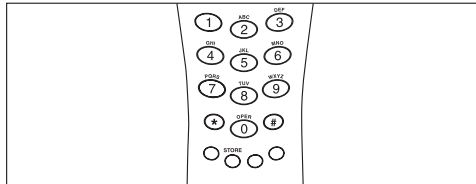
**ALL NEW CALLS MUST BE REVIEWED BEFORE ERASING CALLER ID MEMORY.** To erase all calls in caller ID memory, press and hold the ERASE button for three seconds. The message “ERASE ALL CALLS” will appear in the display. Press the ERASE button again to confirm. All caller ID information will be deleted and “NO CALLS” will appear in the display.

## BASIC OPERATIONS (CONTINUED)

### COPYING CALLER ID INFO TO A MEMORY PRESET

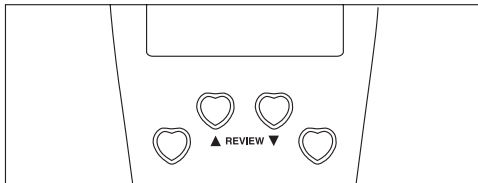


Press the [▼] or [▲] button to locate a caller ID call to be copied into a memory preset.

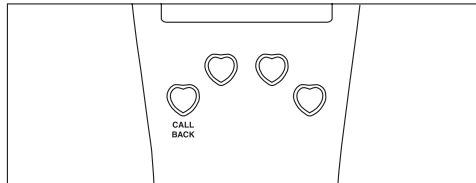


Press the STORE button twice: "MEM" will be displayed on the display. Press the Key buttons (0-9) to enter the desired memory location Repeat these steps for additional presets.

### CALLING BACK A NUMBER FROM THE CALLER ID MEMORY (ON-HOOK)



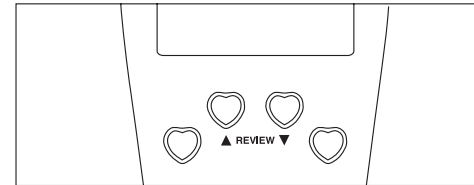
With the handset on the base, press the [▼] or [▲] button to locate a caller ID call to be dialed.



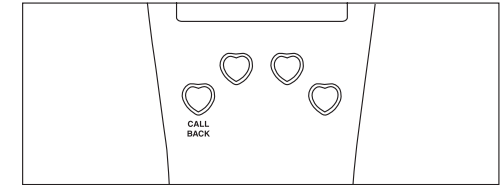
Press the CALL BACK button twice to redial; the display will show "PICK UP CALL". Pick up the handset and the number will be automatically dialed. If the caller's phone number is 10 digits, press the CALL BACK button once, followed by the [▼] or [▲] button to add the long distance dialing digit "1". Press the CALL BACK button again and pick up the handset to dial.

## BASIC OPERATIONS (CONTINUED)

### CALLING BACK A NUMBER FROM THE CALLER ID MEMORY (OFF-HOOK)



Pick up the handset and press the [▼] or [▲] button to locate a caller ID call to be dialed.



Press the CALL BACK button twice and the number will be automatically dialed. If the caller's phone number is 10 digits, press the CALL BACK button once, followed by the [▼] or [▲] button to add the long distance dialing digit "1". Press the CALL BACK button again to dial.

## TROUBLESHOOTING

PROBLEMS	CHECK
No dial tone	Is any plug disconnected from all modular phone plugs? Is jack improperly wired?
Phone does not work	Are all cords connected properly?
Phone does not ring	Ringer Switch may be set to OFF? Slide switch to ON position.
Cannot dial	Check the Tone/Pulse Switch setting. You may only have PULSE service. Switch the Tone/Pulse switch to PULSE position
Other party cannot hear you	Ensure Handset cord is connected properly.
Display showing erroneous figures OR Display is corrupt or does not work as intended	Setup the phone by pressing the ▲ and ▼ Buttons together for a few seconds. After that, reset the Language and LCD contrast. OR Your phone must be reset by uninstalling all batteries and unplugging the AC adaptor. Wait for 5 minutes before reinstalling the batteries or plugging the AC Adaptor. This will also clear all memories.
The display is faded (Numbers are hard to see)	Adjust the contrast to a higher level by following the setup procedure described above. Are batteries correctly installed? Are the batteries fresh? Change all 4 batteries. Replace all 4 batteries at the same time.
Cannot store numbers into memory	No batteries are installed or batteries are weak or installed incorrectly.
Caller ID does not work	Make sure the Caller ID service is active. The phone is connected to a working wall jack. All line cord connections are correct and secure. Your answering machine should be set to answer after at least 2 rings and you should only pick up the phone after 2 rings.
The Caller ID display is blank	Press either ▲ or ▼ Button to see if "NO CALLS" appears. Check if batteries are properly installed. Check if you have received the first Caller ID record.

The Caller ID display does not show the caller's information	The Caller ID unit will not function until you have Caller ID service from your local telephone company. Call your local telephone company to have Caller ID installed on your phone line. Check your phone line connections. Make sure all connections are secure and connected. If it is a private call or a blocked call, the caller's name and/or phone number will not appear on the display.
Can not erase all records in memory	The Erase Button must be quickly pressed twice to erase a single call record. To erase ALL call records, press and hold the Erase Button for at least 3 seconds after you view all new calls.
Caller ID displays in the wrong language	Reset the language by pressing the ▲ and ▼ Buttons together until ENTER LANGUAGE appears on the display. Press ▲ or ▼ Button to choose the desired language. The default language is English.
Memory Dialing does not work	Check the phone if you have programmed the numbers correctly by pressing that memory number button. Also programming can only be done if fresh batteries are installed correctly.
Can not see the name or number of the caller	Did you wait for the second ring before picking up the phone? The Caller ID will only detect information between the first and second ring.
Caller's information is not registered	The caller may have an unlisted or blocked number to prevent Caller ID identification or it may be an overseas call or you may have noise on the line during that call. Did you or your answering machine answer calls before the second ring?
Message Waiting does not work	Check with your telephone company if this service is available or if you have subscribed to it.
Pressing a Memory button does not display number	Your Memory button has no stored number. Please store the number again by pressing the Store Button, dial the number, press the Store Button again and a numerical button to store it to the desired location.

## CONSUMER INFORMATION

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of US: 2BFMT09BKT2010. If requested, this number must be provided to the telephone company.

The applicable jacks (i.e. RJ11C) for this equipment are provided in the packaging with each piece of approved equipment. The jacks are certified by Universal Service Order Codes (USOC).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug are provided with this product. They are designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]

If this equipment KT2012 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you experience trouble with this equipment, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alter or repair any parts of device except specified.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment is hearing aid compatible.

**NOTICE** : If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment KT2012 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**WARNING** : Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE**: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.